

Macon County



Press Release
For Immediate Release
Macon County Emergency Services
October 15 2024
Warren Cabe, Director

Residents of Macon County are experiencing communication issues again today, especially with certain cellular telephone providers. The issues are affecting customers west of Buncombe County. 9-1-1 remained operational and callers could still place voice calls or send text messages to 9-1-1 and the information was reliably transferred to Macon County. Service was completely restored around 1 PM.

The waiver of tipping and transfer fees for storm- related vegetative debris is expected to expire on Thursday, October 17th at 5:00 PM. Standard fees will apply on October 18th.

FEMA representatives will be on-site at the distribution and disaster recovery center at 183 Holly Springs Plaza in Franklin daily through October 24th. If any residents have questions or concerns or would like to apply in person, someone will be available to assist them. The hours of operation are Monday through Friday, 9AM until 4PM, and Saturday and Sunday, 9AM until 2 PM.

Residents may also apply for Disaster Supplemental Assistance Program (D-SNAP) benefits at the distribution and disaster recovery center during the same hours from October 18th until October 24th.

An email has been established for residents to submit unmet needs and other requests. Send information to Heleneneeds@maconnc.org and the request or information will be routed to the most appropriate agency, department or individual.